1. Can I upgrade my QQ2 model to work like QQ2 Plus model?

No. User must have the new QQ2 Plus main unit and scheduler-integrated charging base to perform the scheduling features. Regular QQ1, QQ2 and QQ-2L models cannot be upgraded to perform scheduler functions.

2. What are the additional functions on QQ2 Plus than QQ2 model?
Additional features on QQ2 Plus are:

- With the help of scheduler on QQ2 Plus, user has the freedom to set up the cleaning time according to pre-programmed schedule.
- On the preset cleaning time, QQ2 Plus will leave the charging base and start the cleaning session automatically.
- User can program it to start cleaning job at the same time on every day, or on any day of week user choose.
- Start cleaning with remote control so you don't need to bend your back to operate QQ2 Plus. It is good for back injury person.

3. Where should I put QQ2 Plus unit in order for it to perform scheduler functions?

Scheduled cleaning and full-charge cleaning can only be performed when QQ2 Plus unit is on the self-charging base. In other word, you need to have self-charging base plug into AC outlet and have QQ2 Plus sits on charging base to perform time setting and self cleaning on pre-setting time.

4. Will QQ2 Plus continue to do vacuuming after battery is recharged?
Yes. You can command the unit to do vacuuming after battery complete recharge by hit "GO" key on the charging base.

5. Should QQ2 Plus remain at charging base after battery is fully charged?
Yes. QQ2 Plus must remain at charging base after recharging is complete. Scheuduler functions will not be working if QQ2 Plus is not on the charging base.

6. What is the warranty period for CleanMates QQ2 Plus product registration?
One year unit warranty and 6 months battery warranty.

Please register CleanMate product via mailing product registration card to us or fill out on-line form. You can find product serial # at bottom of CleanMate unit.

7. Where can I get QQ2 Plus user manual?
You can download the QQ CleanMate user manual **here**:

8. Does QQ2 Plus have virtual wall like device to block vacuuming area?
Yes. You can use car floor mate which is carpet material with black color. Black carpet will absorb sensor signal and force QQ2 Plus to move backward. See this illustrated photo.